

Travel updates

Update

Limited operations due to regional situation

Last updated: 18 March 2026, 15:00 Dubai (GMT+4)

Following the partial reopening of regional airspace, Emirates is operating a reduced flight schedule.

You can [check our latest flight schedules](#) for upcoming flights and book seats to travel.

We continue to monitor the situation, and we will develop our operational schedule accordingly.

We would like to thank you for your understanding and patience.

The safety and security of our passengers and crew remain our highest priority and will not be compromised.

Before you travel

Please continue to check your flight status, even after you have checked in. You can also review the latest operational updates on [emirates.com](#). Make sure your details are up to date to receive notifications and check your email for changes or cancellations to your flights before travelling to the airport.

Customer advisory

If your travel plans have been affected, we'll do our best to rebook you on the next available Emirates flight. This applies to most disrupted tickets, including journeys connecting beyond Dubai.

Customers booked to travel between 28 February until and including 15 April have these options:

- **Rebook on an alternate flight.** You can rebook on another flight to your intended destination for travel on or before 31 May. If you booked your flight with a travel agent, you must contact them. If you booked with us directly, [contact us](#).
- **Request a refund.** You can request for a refund of your ticket by completing the [refund form](#) if you booked with us directly. If you booked your flights with a travel agent, please contact them. Customers are advised to complete any flight re-bookings before proceeding to request a refund, as any unused flights within the same itinerary will automatically be cancelled and refunded.

What you can do online

Use Manage Your Booking on [emirates.com](#) and the Emirates App to:

- Review any changes made to your booking
- Accept the new flight we've offered

- Choose an alternative flight if your original travel date is within the next 72 hours
- Review any services including dietary meals, selected seats and Chauffeur-drive service
- Make up to nine changes under our current travel waiver (valid until 30 April)
- Update your contact details to receive updates

If you're unable to make changes online

Some bookings may require assistance from our team. This includes situations where:

- Parts of your itinerary have been cancelled
- There are no confirmed operational flights remaining in your booking
- Your ticket type requires additional support

If you cannot complete your changes through Manage Your Booking or on the Emirates App, you can reach us in the following ways:

- **Call your local [Emirates Contact Centre](#)** for tickets booked directly with Emirates
- **Call your travel agent** for tickets booked through a travel agency
- Live Chat on [emirates.com](#)
- **Visit our retail stores worldwide.** Currently our City Check-in points in Dubai are temporarily closed until further notice. However, you can visit us at the following retail stores:
 - Emirates Reservations and Ticketing desk at Terminal 3, Dubai International Airport
 - Emirates World, Jumeirah Town Centre
 - Emirates Group Technology Centre, near the Clock Tower, Deira

Customers are requested to ensure their contact details are correct by visiting [Manage Your Booking](#) to receive updates.

All city check-in points across Dubai are temporarily closed until further notice.

More information in [our customer FAQ](#).

Update

Travel requirements for the United Kingdom

Last updated: 8 January 2026, 05:44 Dubai (GMT+4)

Travel to the United Kingdom: Travel requirements to the UK are changing. This includes moving from physical immigration documents to eVisas and introducing Electronic Travel Authorisation (ETA) which is a digital permission to travel.

If you do not need a visa to visit the UK for short stays of up to six months, you will need an Electronic Travel Authorisation (ETA). Check when you need an ETA to travel to the UK and apply: www.gov.uk/electronic-travel-authorisation. From 25 February 2026, eligible visitors without an ETA will not be able to board their transport and cannot legally travel to the UK.

eVisas Update My Details

- If you hold a UK immigration status such as a visa, have status under the EU Settlement Scheme (EUSS), or an expired biometric residence permit or card, you should take action to access your eVisa before you travel and make sure your passport details are up to date: [eVisas: Update your details in your UKVI account](#).

- If you already have an eVisa, keep your UKVI account up to date with your personal details and current passport or travel document to avoid potential travel delays: [eVisas: access and use your online immigration status](#).

EU Settlement Scheme Status

- If you have status under the EU Settlement Scheme (EUSS), you will have been issued with an eVisa. Check your details are correct and link the valid passport that you intend to use for travel, to your UK Visas & Immigration (UKVI) account to avoid delays when travelling to the UK.
- If you have been issued with a new passport or identity document since you originally applied to EUSS, you should update your UKVI account with the details of your new travel document: [Check your eVisa is correct before you travel](#).
- From early 2026, if you have not linked your current travel document(s) to your UKVI account, you may experience inconvenience and delays when travelling to the UK as additional checks may be required to confirm your UK immigration status, and you may be denied boarding.

[Find out more](#)

Update

European Union will begin introducing a new Entry/Exit System (EES) from 12th October 2025

Last updated: 9 October 2025, 03:54 Dubai (GMT+4)

From 12 October 2025, the European Union will begin introducing a new Entry/Exit System (EES) at Schengen borders. This system replaces the manual passport stamping process with a digital record of your entry and exit, including basic details and biometric data (such as fingerprints and a facial image).

If you are a non-EU/Schengen national travelling to or from the Schengen Area for a short stay (up to 90 days in any 180-day period), the EES applies to you.

When you first arrive border officers will collect your biometric data (fingerprints and facial scan) along with your passport details. This will be stored securely in the EES database.

On subsequent visits, you will not need to repeat the full process — your data will already be in the system. Your entry/exit will simply be recorded digitally.

EU citizens, Schengen residents, and those holding long-stay visas or residence permits are not affected.

Please allow extra time for border checks, especially on your first trip after the system goes live.

For more information, please visit the official [EU EES information page](#).

 **Update**

New e-Arrival Card for non-Indian nationals flying to India

Last updated: 30 September 2025, 16:17 Dubai (GMT+4)

From 1 October, all non-Indian nationals travelling to India must complete a new e-Arrival Card before the flight.

You can submit the immigration form on the [India Bureau of Immigration](#) website from 72 hours and no later than 24 hours before the flight. There is no registration fee for the e-Arrival Card online.

If you do not complete the form before you travel, it will result in a longer immigration process at the airport.

Please ensure your contact details are correct by visiting [Manage Your Booking](#) to receive updates.

[Find out more](#)

 **Update**

Carriage of power banks on board

Last updated: 18 September 2025, 06:13 Dubai (GMT+4)

From 1 October, using or charging a power bank on board Emirates flights will no longer be permitted. Customers can still carry one power bank on board and it must be in cabin baggage. Power banks are not permitted in checked-in baggage.

The power bank can have a maximum capacity of 100 watt-hour (Wh) and the capacity rating must be clearly visible on the power bank.

On the aircraft, power banks cannot be stowed in the overhead lockers. Your power bank must be placed in a bag under the seat in front of you or in the seat pocket in front of you. Power banks cannot be used to charge any personal devices on board and charging the power bank is also not permitted.

These enhanced measures are designed to minimise the risk associated with power banks during the flight. For more information, please visit the [Dangerous Goods Policy](#) page.
